Studio

- Updating the Akamai cache controls to automatically clear the cache when a webcast recorder gets placed in a "stuck" state due the Akamai live manifest being cached.

- Addressed an issue for mobile viewers, where if the Q&A welcome message contained an apostrophe, the panels on the mobile view were no longer selectable.

- Addressed an issue with the trim function in the managed media list not working.

- Updated the stream format being delivered for an on demand Studio webcast to use HLS as the default.

- Addressed an issue when generating an audio wave when the recordings and video levels with lower bitrates than the audio level bitrate.

- Addressed an issue with Abstract and HTML/Text box panels in Studio layouts not displaying bullet points.

- Addressed an issue with the list of viewers online were not being seen in some webcasts during early entrance minutes and while the webcast is live.

- Updated to the Kollective SDK 2.2.15.

- Addressed an issue with the Studio monitor tool live stats using an old attendee activity key causing old data to display.

- Addressed an issue with thumbnails not displaying with the Chrome Version 86.0.4240.75.

- Addressed an issue with the Timeline Media Editors where it could not properly add a screen share cuepoint to an existing screen share.

Intrado Studio Webcasting

- Updated the webcast classifications edit page to expose the "Column" label on the page.

WEBCAST CLASSIFICATION ATTRIBUTES
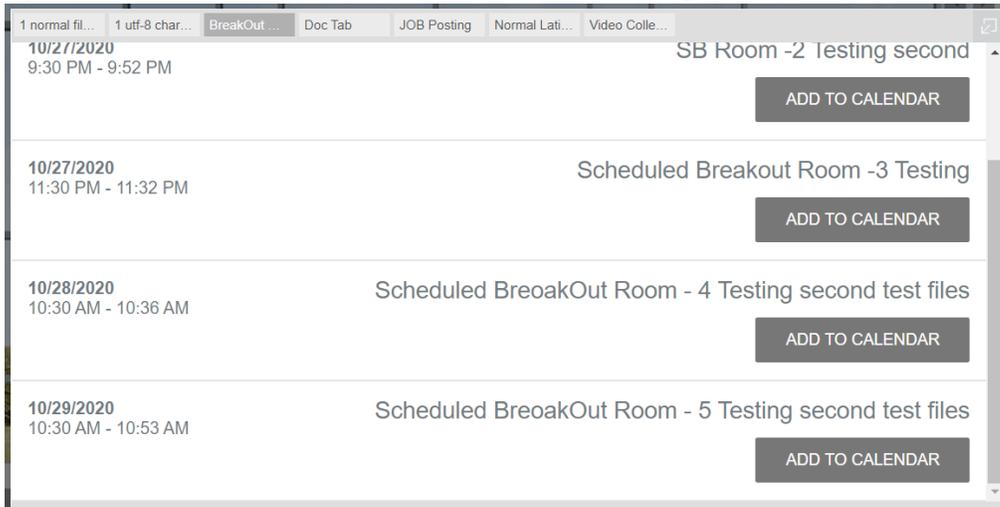
Description

Business Industry

Column Label

Select your industry

- Addressed an issue with the Report Builder when running a new report and after the initial download of the report, if the report is run immediately again an error was produced.

- Addressed an issue where staffers authenticating into the webcast via single sign-on where not able to get into the webcast prior to the live start time/date.

- Addressed an issue with LinkedIn share button on registration produces invalid link.

- Addressed an issue with the Webcast Peak Concurrent Views report not functioning.

- Addressed an issue with Report Builder displaying an error when Registration checkbox fields are clicked.

- Addressed an issue with Report Builder failing to download a new report after creation.

For additional information visit our knowledge base!

Intrado Virtual Events

- Updated the UI of the scheduled breakout rooms page within a sponsor booth.

- Addressed an issue in the Virtual Event administrative portal, where the dashboard wasn't fully loading in events that contained many presentations.

- Addressed an issue in the data portal where when downloading a .xls file that displayed dates after a certain time period were displaying the dates off by 24 hours.

- Addressed an issue in the Virtual Event administrative portal, where when adding html to a discount code it returned a bad request.

- Addressed an issue in the Virtual Event administrative portal with the "Agenda" space, where the language alternative section for the "My Agenda" title was not functioning.

- Addressed an issue with the video breakout chats, where a moderator was not able to mute an individual.

- Updated the 1:1 and video breakout chats to auto scroll the text based chat.

- Updated the video chat report to calculate when a sponsor and attendee do a 1:1 video chat.

- Addressed an issue in the sponsor booth builder, where if the maximum number of breakout sessions is reached, existing sessions could not be edited.

- Addressed an issue with a user's language/locale not updating during registration for a user that already existed in the tenant.

- Addressed an issue when adding content types to the host space editor, occasionally the menu configuration options did not display.

- Addressed an issue with the responsive badge leaderboard where the badge grid items do not break to new lines.

- Addressed an issue with the display order in the Genesis Theater not being applied on mobile.

- Addressed an issue with "Disable Forward Seek" not saving in Content Structure.

- Addressed an issue with briefcase zipped downloads of Japanese file names were changing names to invalid characters.

- Addressed an issue with the time zone field not saving in the profile when updating on a mobile device.

Cross Platform

- Addressed an issue with the marketing automation mapping fields, where the custom object fields where not displaying in the field set drop down.

- Added support for Firefox 83.

- Added support for Chrome 87.

- Addressed an issue with the html editor found across products in the admin portal, where when inserted a video tag it was being converted to an image tag after saving.

- Addressed an issue with saving a Single Sign-On definition with many mappings and/or decisions where the save wasn't executing due to the number of mappings.

- Addressed an issue when copying a Marketo transfer where the custom object does not copy the field mappings.

- Addressed an issue with the column header label in the CPE Metrics report, where the label displayed "Postal Code" when it should have been "Country".

- Addressed an issue with uploading speaker photos within the Program Wizard.

- Addressed an issue when defining Single Sign-On definitions where if HTML was entered, the page was not saving.

- Addressed an issue with Marketing Automation setup, where when viewing a presentation level transfer and not saving the page, it was saving it as a show level transfer.

- Disabled the ability for users to connect multiple WebRTC sessions from the same browser.

- Addressed an issue with the Intrado Scribe Connector where it did not resend all rows when set to resend all rows