

Streaming Product Release Notes 15.1 March 14th, 2021

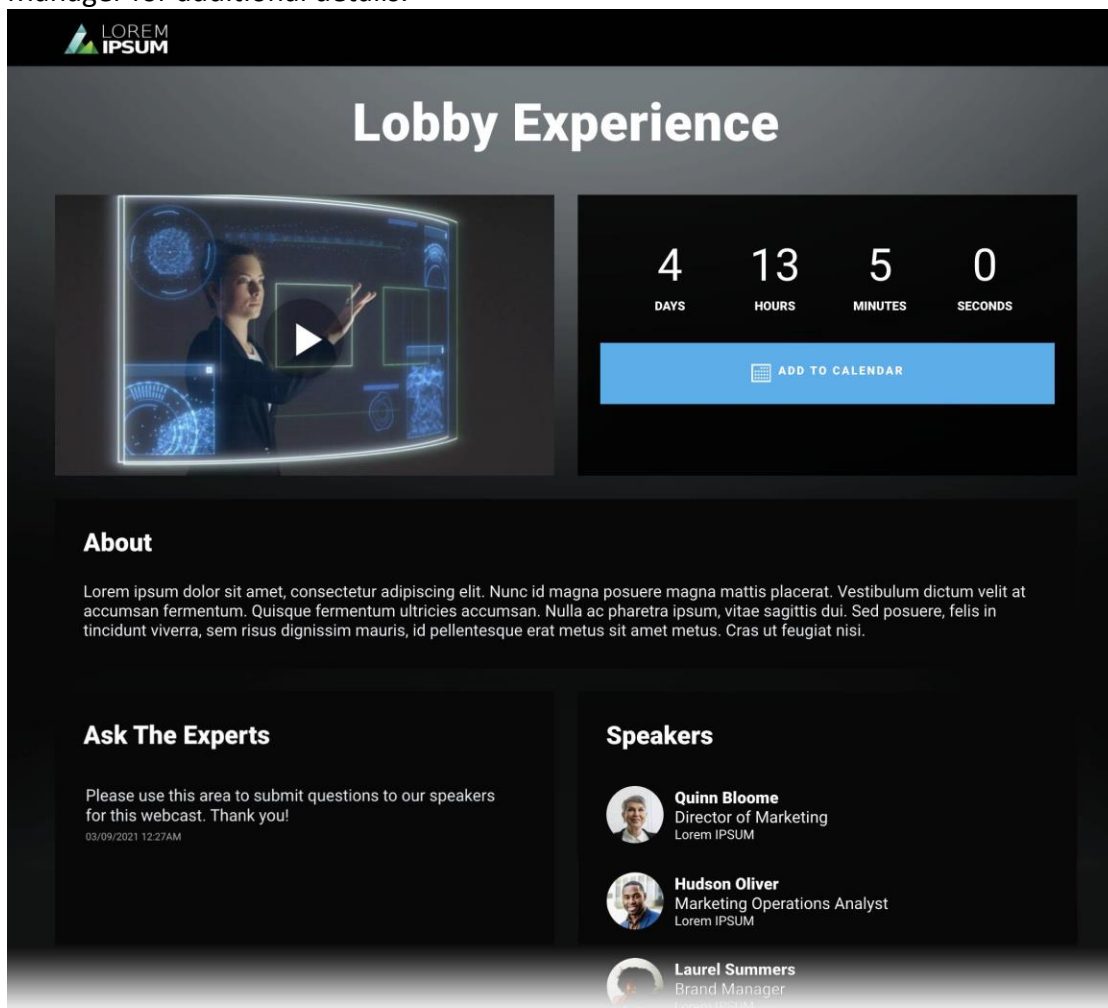
Studio Webcasting

New Product

Lobby Experience

Within Studio Webcasting, a new Product called “Lobby Experience” is now available. Lobby Experience allows you to turn a one-time webcast into a unique, value-driven experience. Deliver engaging content to audiences around the world with interactive and informative, pre- and post-webcast environments. You have the power to capture and gauge your audience’s interest before and after a live presentation through a range of interactive widgets, including a countdown clock, chat panel, Q&A, polling, surveys, videos, and more!

Please note there is a charge for use of the Lobby product, please contact your Intrado Account Manager for additional details.



LOREM IPSUM

Lobby Experience

4 DAYS 13 HOURS 5 MINUTES 0 SECONDS

ADD TO CALENDAR

About

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nunc id magna posuere magna mattis placerat. Vestibulum dictum velit at accumsan fermentum. Quisque fermentum ultricies accumsan. Nulla ac pharetra ipsum, vitae sagittis dui. Sed posuere, felis in tincidunt viverra, sem risus dignissim mauris, id pellentesque erat metus sit amet metus. Cras ut feugiat nisi.

Ask The Experts

Please use this area to submit questions to our speakers for this webcast. Thank you!

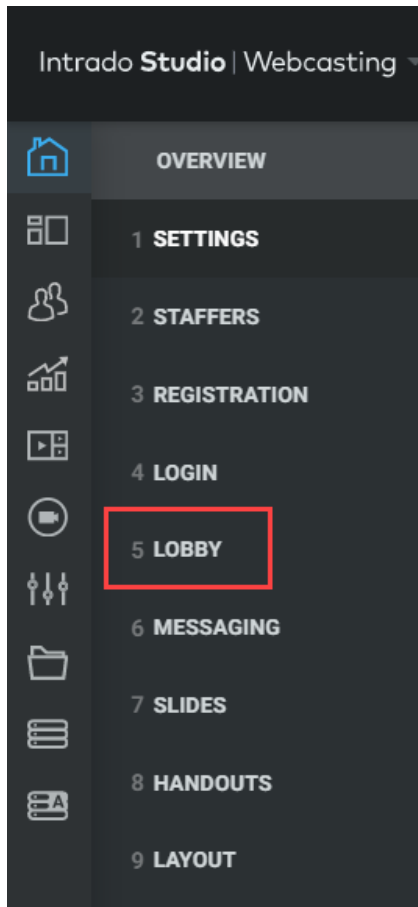
03/09/2021 12:27AM

Speakers

- Quinn Bloome**
Director of Marketing
Lorem IPSUM
- Hudson Oliver**
Marketing Operations Analyst
Lorem IPSUM
- Laurel Summers**
Brand Manager
Lorem IPSUM

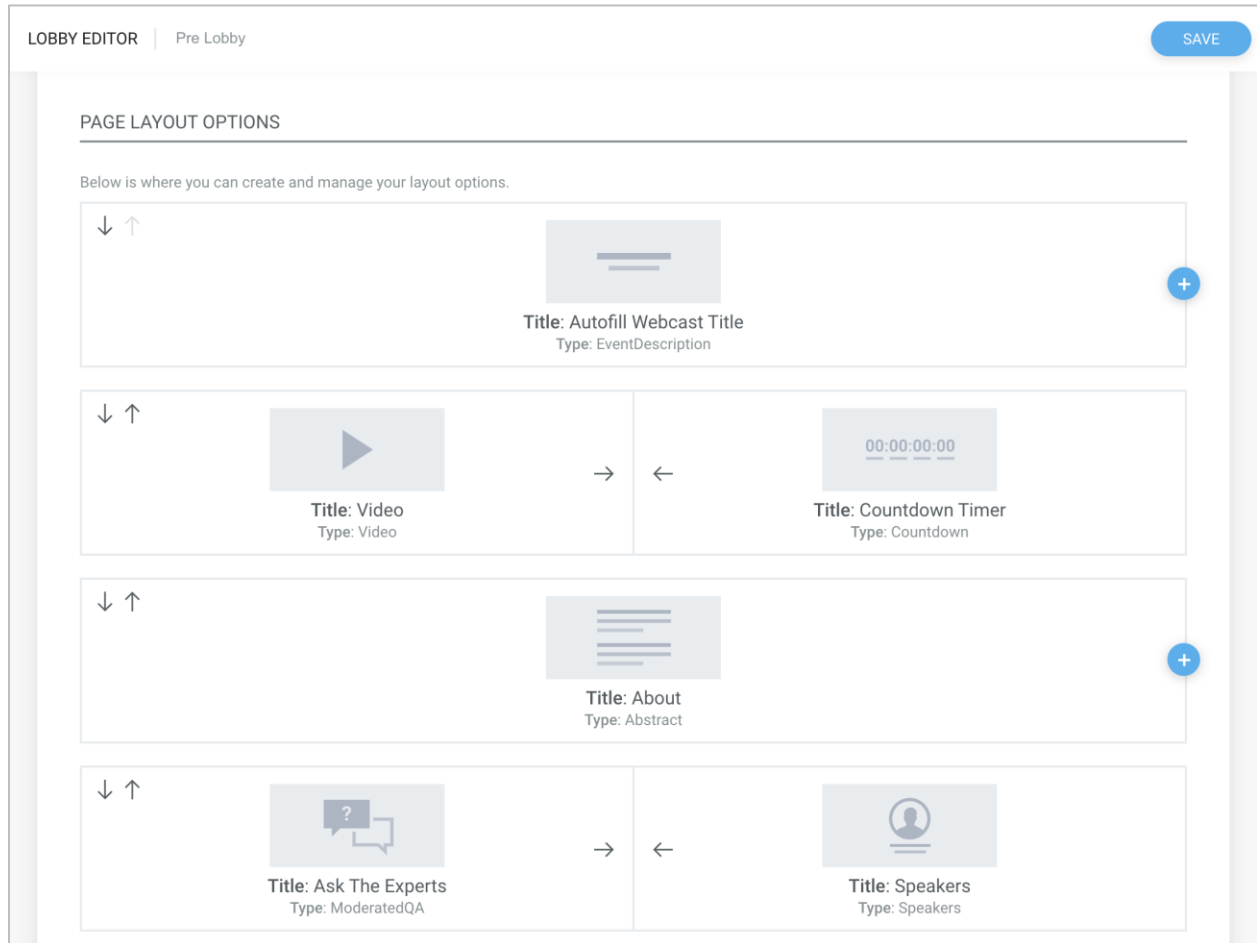
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With the Lobby Experience, pre- and post-webcast Lobby is fully-responsive and powered by individual widgets that populate everything from the Webcast Title at the top to the Social Media Footer at the bottom, and all of the content and controls in between. Once enabled, a new step called “Lobby” will display in the list. This provides access to the Lobby editor that gives administrators the ability to configure the pre- and post-webcast lobbies.



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Once in the editor, administrators can customize their page layout and edit the various widgets that they want to display on the pre- and post-webcast Lobby pages.



The screenshot shows the 'LOBBY EDITOR' interface for 'Pre Lobby'. At the top right is a 'SAVE' button. Below the header is a section titled 'PAGE LAYOUT OPTIONS' with a sub-header 'Below is where you can create and manage your layout options.' The main area contains four widget slots, each with a title and type, and a blue '+' button for adding more widgets. The slots are:

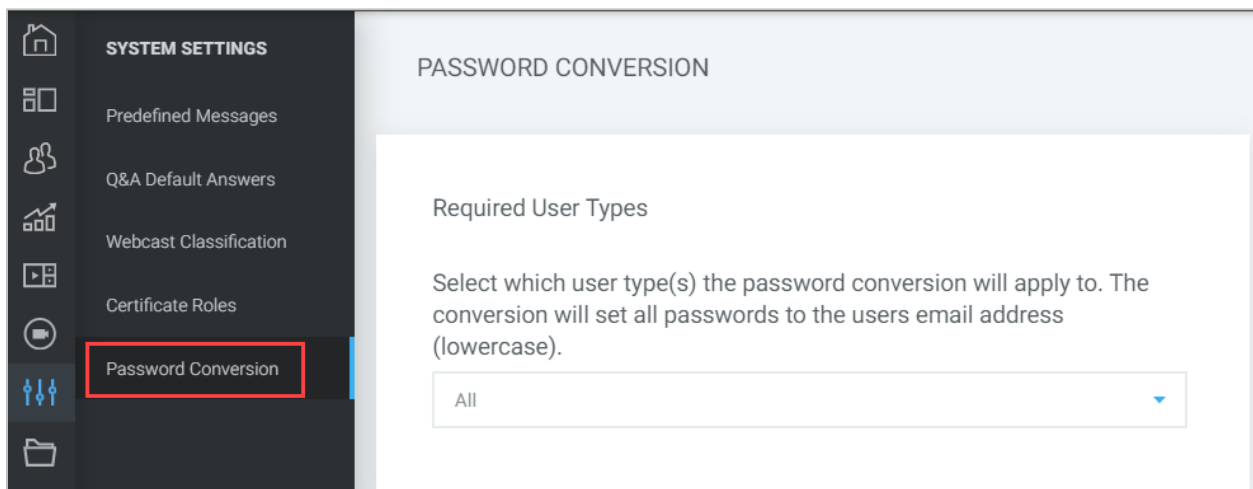
- Slot 1:** Title: Autofill Webcast Title, Type: EventDescription
- Slot 2:** Title: Video, Type: Video (left) and Title: Countdown Timer, Type: Countdown (right)
- Slot 3:** Title: About, Type: Abstract
- Slot 4:** Title: Ask The Experts, Type: ModeratedQA (left) and Title: Speakers, Type: Speakers (right)

New Feature

Password Conversion

A new password conversion tool has been added to Studio Webcasting. This is a tenant level tool is found under “System Settings” and allows Advanced Administrators to convert the password for **all users in the tenant** to their lowercase email address.

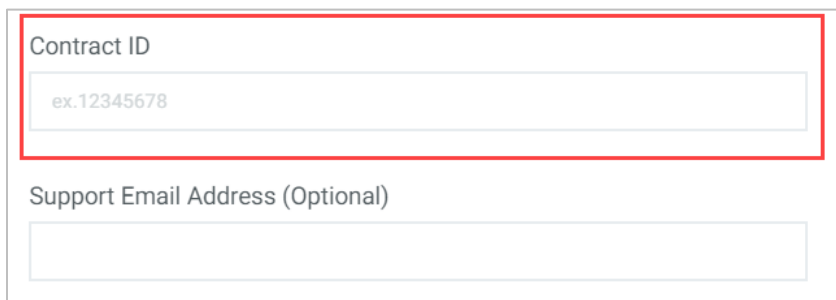
NOTE: This conversion tool should only be used in a tenant where passwords are not required when registering or on the login page.



Updates

Contract ID Field

The Contract ID field has been updated to require 8 numeric characters. If exactly 8 numerical characters are not entered, an error will appear when saving the page. Additionally, only numerical values will be allowed to be typed into the Contract ID field.



The screenshot shows a form with two input fields. The first field is labeled 'Contract ID' and contains the text 'ex.12345678'. The second field is labeled 'Support Email Address (Optional)' and is currently empty. A red box highlights the 'Contract ID' field.

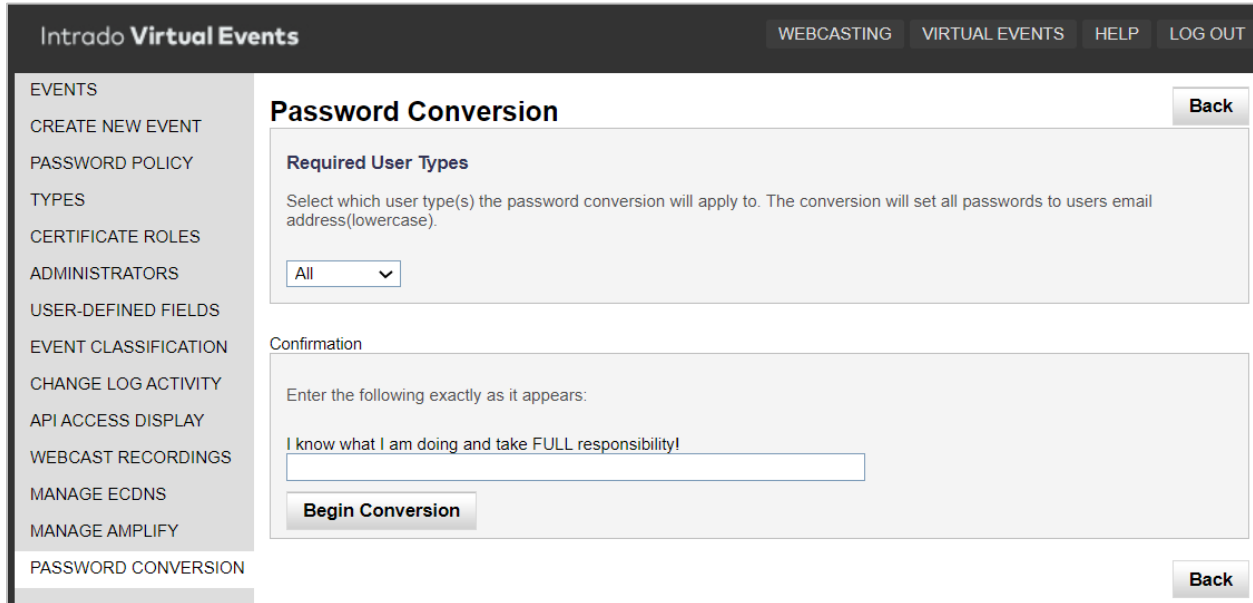
Virtual Events

New Features

Password Conversion

A new password conversion tool has been added to Virtual Events. This is a tenant level tool allows administrators with rights to this tool to convert the password for **all users in the tenant** to their lowercase email address.

NOTE: This conversion tool should only be used in a tenant where passwords are not required when registering or on the login page.



The screenshot shows the 'Intrado Virtual Events' interface. At the top right, there are navigation links: WEBCASTING, VIRTUAL EVENTS, HELP, and LOG OUT. On the left, a sidebar menu lists various options, with 'PASSWORD CONVERSION' highlighted. The main content area is titled 'Password Conversion' and includes a 'Back' button in the top right corner. Under the heading 'Required User Types', there is a text instruction: 'Select which user type(s) the password conversion will apply to. The conversion will set all passwords to users email address(lowercase).' Below this is a dropdown menu currently set to 'All'. A 'Confirmation' section follows, with the instruction 'Enter the following exactly as it appears:' and a text input field containing 'I know what I am doing and take FULL responsibility!'. A 'Begin Conversion' button is located below the input field. A second 'Back' button is positioned at the bottom right of the main content area.

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Profile Editor

Access to the slim profile editor has been added to Virtual Events providing administrators the ability to edit which fields display on the user profile. The slim profile is specifically used within the Responsive template.

Users

Select a profile option for your event. Search for users and edit information about them in the system. Manage users in the virtual environment, including removing selected users from the event or deleting selected user images. [Learn more >](#)

User Profile

- **Social Profile** - Select a template to display expanded user information and features i

<i>Slim Profile Fields:</i>	Edit Fields		
<i>Editable Profile:</i>	Edit Console	Browse Templates	
<i>Profile Display:</i>	Edit Console	Browse Templates	


Trivia Game

A new trivia game host space has been added to the host space library in Virtual Events. The new trivia game has been optimized with secure connectivity to the leaderboard and scoring calculation. All upcoming Virtual Events should be using the new Trivia Game layout below.

Category
Games v


INXPO library Selecting an INXPO provided template will create a copy within your tenant library.

Games - Slide Puzzle



i [Add this space](#)

Games - Trivia 3.0



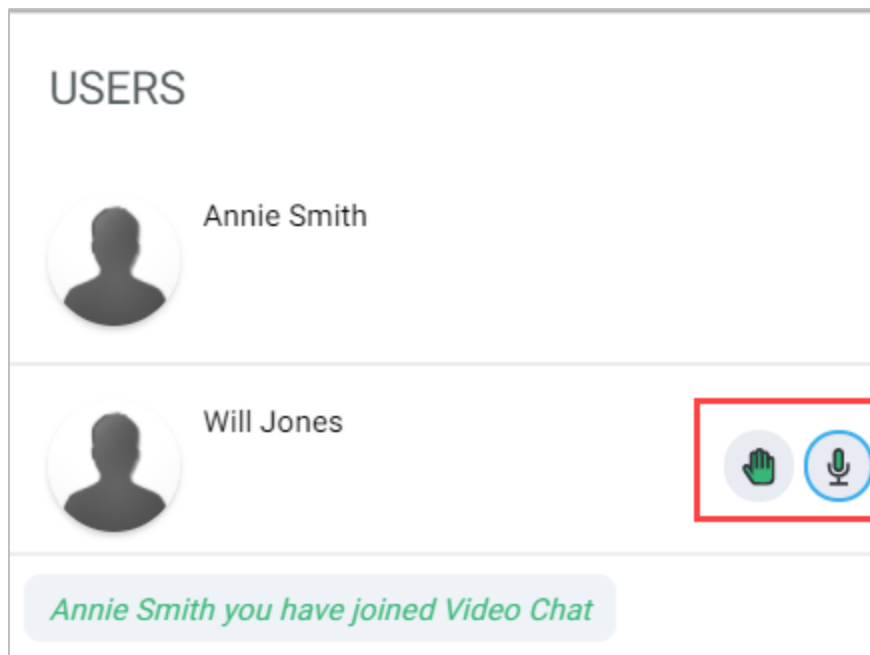
[Add this space](#)

Updates

Video Chat

The scheduled group video chat feature has been updated with several enhancements that allow for more engaging group video chats. Moderators will now see the following within the participant list of a group video chat session:

- Participants that have raised their hand
- Ability to mute/unmute individual participants
- Audio indicator when a user is speaking



Additionally, an audio indicator has been added to the grid view of the group video chat which will display an indicator any time a user speaks or has background noise coming from their microphone.

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Contract ID Field

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External ID

This is a key relating to external systems. Available within data feeds this ID allows for integration into data warehousing systems. [Learn more >](#)

Contract ID


This is an ID relating to external systems for reconciliation.

3rd Party Presentation URLs

The name of the presentation type “Video Broadcast” has been changed to “Web Address”. Additionally, this presentation type has been updated to open in a new window instead of an iframe.


Presentation Type [Learn more >](#)

STUDIO



[Select](#)

Web Address



[Select](#)


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Attendee Activity Report

In the data portal, the attendee activity report has been updated to include a confirmation message prior to running the report. This confirmation was added to ensure administrators understand that this report contains all attendee activity that took place during the event and the report should only be emailed to a recipient who is authorized to view all attendee event activity.

ATTENDEE EVENT ACTIVITY

This report often takes time to process. Because of this, we will email the report to a designated email address when it is complete.

 **CONFIRMATION**

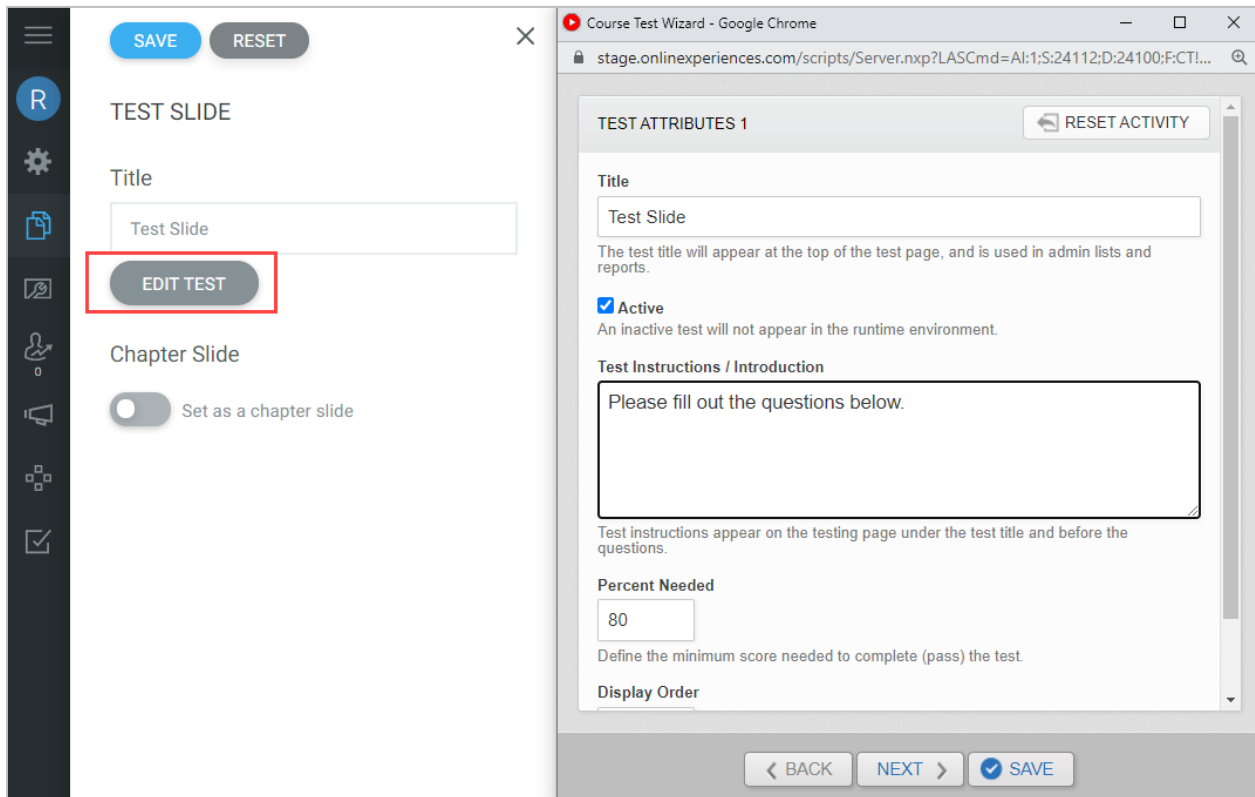
This report will email all event activity for all attendees to the email you have entered. Would you like to proceed?

Studio

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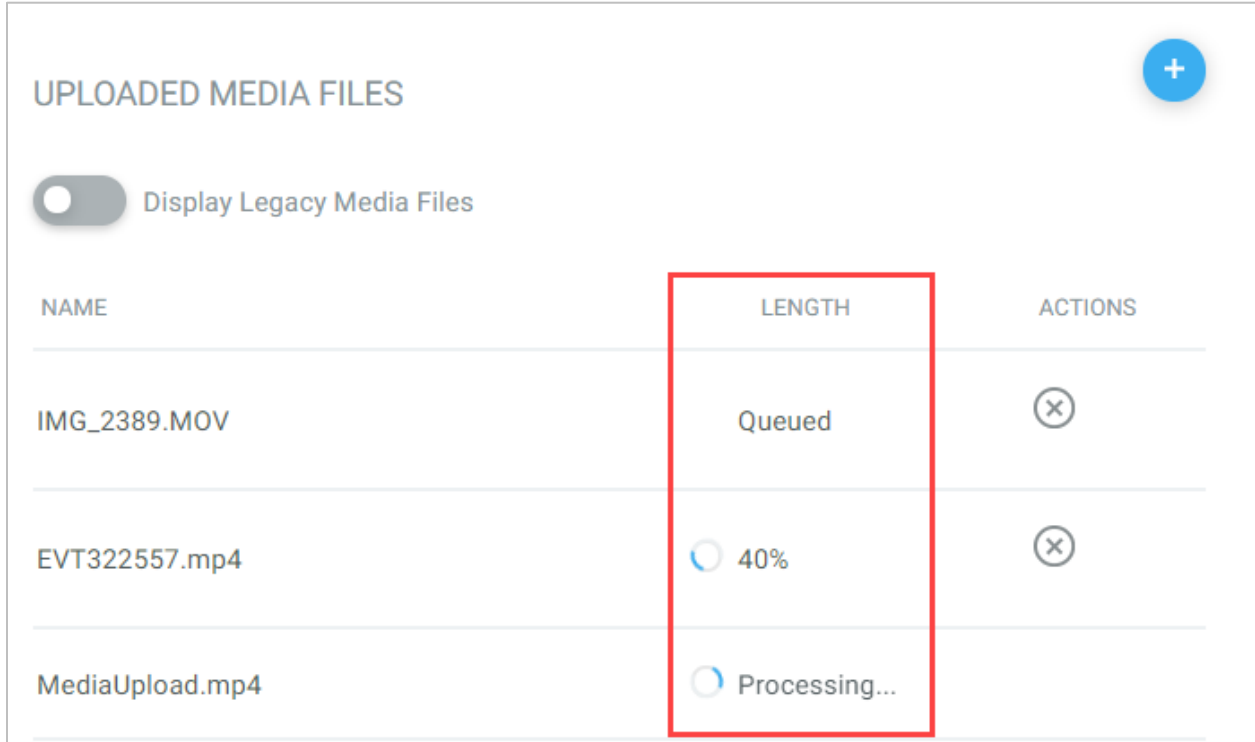
Test Slides

The “Test” slide type has been updated in the Studio Presenter Console to allow for the test to be edited. This provides administrators streamlined access to edit an existing test, so they no longer need to go back into one of the administrative portals to edit the test.



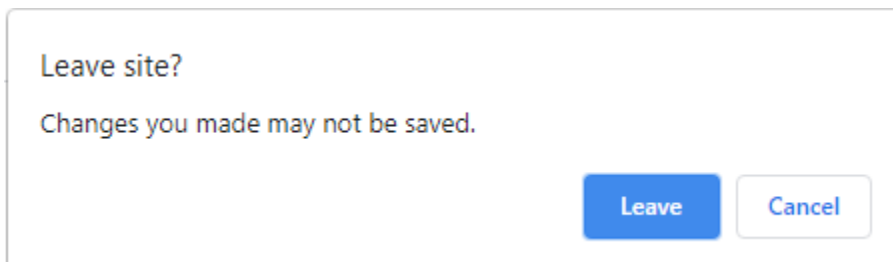
Media Upload

Within the Manage Media section of the Studio Presenter Console, the media upload process has been updated to streamline the adding of new media to the webcast. When adding a new media file, there will no longer be an additional step in the process. Admins will simply, select the + icon below and select a media file from their computer. Once the file is selected, the upload process will begin, and a status will display in the “length” column below.



NAME	LENGTH	ACTIONS
IMG_2389.MOV	Queued	⊗
EVT322557.mp4	40%	⊗
MediaUpload.mp4	Processing...	

If the admin attempts to reload or navigate away from the console while the media file is still uploading, the below prompt will display.



Leave site?
Changes you made may not be saved.

Leave Cancel

Cross Platform

New Features

New Platform Language Support (Hungarian, Romanian, Slovak)

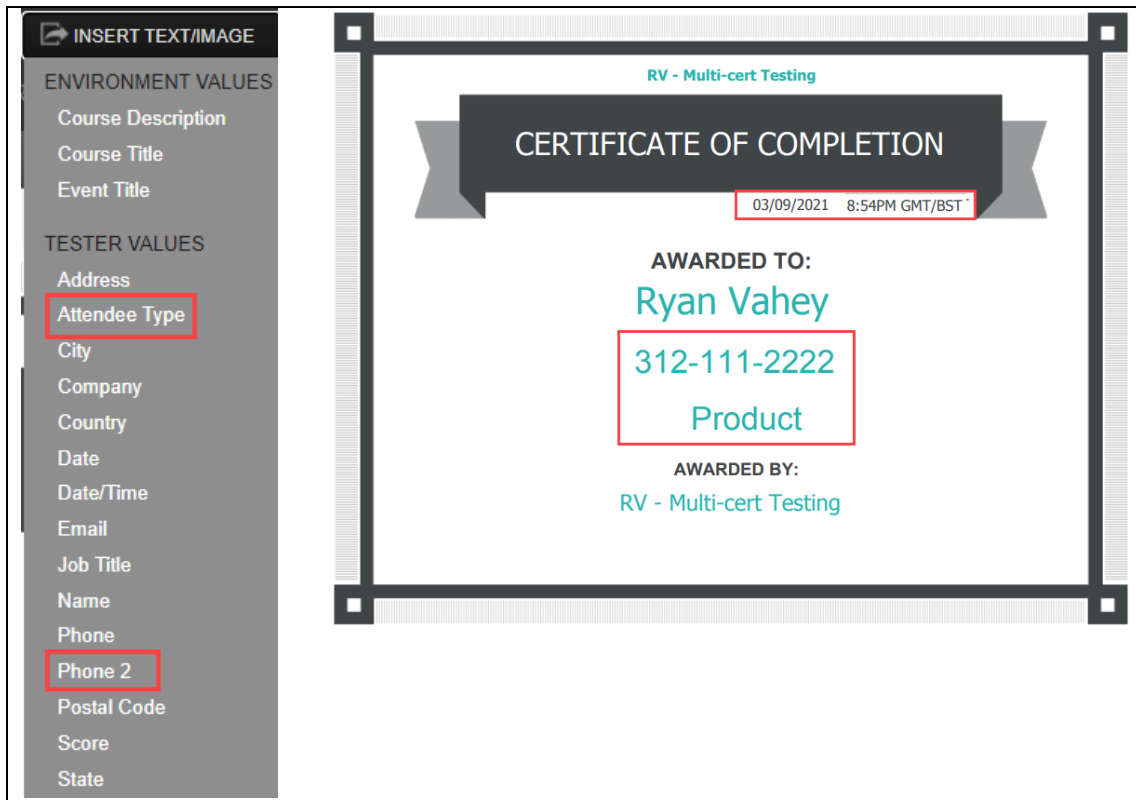
Hungarian, Romania, and Slovak have been added as supported languages to the platform. These languages will be available to select in the user profile and will dynamically display all system text in the selected language that the user has defined.



Updates

CPE Certificates

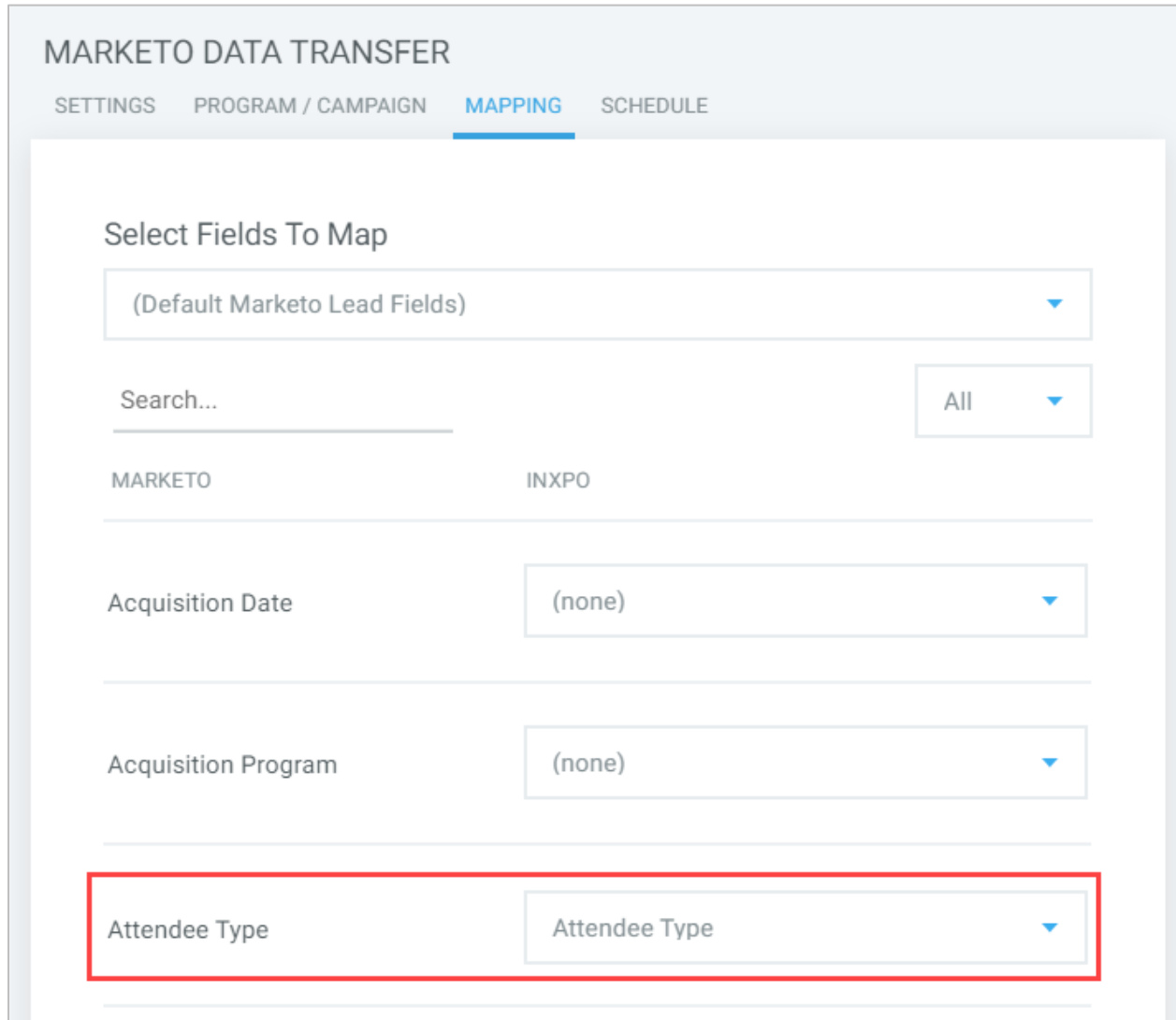
The CPE certificate feature has been updated to allow for two additional profile fields (Phone 2 & Attendee Type) to be available on a certificate. Additionally, the date/time has been updated on the certificate to display the date/time in the time zone defined in the user's profile.



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Marketing Automation Transfers

The Marketing Automation mapping options have been enhanced to include the “Attendee Type” as an available field when passing data from the VE/Studio platform to a marketing automation platform.



The screenshot shows the 'MARKETO DATA TRANSFER' interface with the 'MAPPING' tab selected. Under 'Select Fields To Map', a dropdown menu is set to '(Default Marketo Lead Fields)'. A search bar is present with a dropdown menu set to 'All'. The interface is divided into two columns: 'MARKETO' and 'INXPO'. The 'Attendee Type' field in the 'INXPO' column is highlighted with a red box, showing a dropdown menu with 'Attendee Type' selected.

MARKETO	INXPO
Acquisition Date	(none)
Acquisition Program	(none)
Attendee Type	Attendee Type

Show User Activity API

The Show User Activity API has been enhanced with a new call that will return a list of shows/webcasts that have had new activity since the specified date in the given tenant associated with the API credentials. This allows customers to only pull activity from events that have had activity in the specified period of interest.

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TECHNICAL REQUIREMENTS

You can find the technical requirements for the Intrado platform by clicking on the below link.
These requirements will be updated on 03/14/21.

Please note The Studio and Virtual Event platform will end support for Internet Explorer effective with our September 2021 release.

[TECHNICAL REQUIREMENTS](#)